



Continuing Professional Development Certificate

Professional Standards, Ethics and Trust Part 2 of 2

Delivered by Melissa Collett
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This webinar gives members an update on some of the key issues currently arising within professional standards and ethics, including transparency and ensuring financially inclusive outcomes for customers. Attendees have been given the opportunity to engage with new case studies, and reflect what they would do if faced with an ethical dilemma.

Learning objectives:

By the end of the session participants will have gained an understanding of the following learning points:

- What the current key issues are relating to Professional Standards and Ethics
- What the current state is of public trust in insurance?
- Engaged with the CII Code of Ethics, and related Companion Guides
- Have had the opportunity to reflect on some ethics case studies

To see part 1 of 2, click the below link:

https://www.brighttalk.com/webcast/17182/397349?utm_source=Personal+Finance+Society&utm_medium=brighttalk&utm_campaign=397349

Total spent: 35 minutes

Matthew Hall
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